



Getting started — from install to power user in five minutes

Thanks for choosing Clip. This covers the first-run SmartScreen and antivirus notices, the core drag-and-copy loop, and the tricks that make Clip stick.

FIRST RUN

If Windows shows a SmartScreen notice

1

Click “More info”

On the blue “Windows protected your PC” screen, click the **More info** link. This reveals the publisher details *and* the Run anyway button — neither is visible until you do.

2

Check the publisher

It should say **BIT-SOFT TECHNOLOGY LTD** — that’s us, verified by an Extended Validation code-signing certificate. If the name matches, you’re running the genuine installer.

3

Click “Run anyway”

The button appears at the bottom of the dialog after step 1. Clip installs in seconds and starts automatically — you’ll see a notification that Clip is running in the system tray, and the strip appears at the bottom-right of your screen.

Windows protected your PC

Microsoft Defender SmartScreen prevented an unrecognized app from starting.

Publisher: **BIT-SOFT TECHNOLOGY LTD**
(verified)

Run anyway

Don’t run

Why it happens: SmartScreen rates downloads by install volume, so a newly released build starts with no track record and Windows plays it safe. Every Clip build is code-signed; as installs accrue, the notice disappears for everyone.

THE BASICS

Thirty seconds to productive

Take a screenshot

Press **Win + Shift + S** and snip anything. The thumbnail appears in Clip’s strip instantly, just above your taskbar.

Drag it anywhere

Drag the thumbnail into Outlook, Teams, Slack, a browser upload box, VS Code — anywhere that accepts a dropped file. It arrives as a real file, not a paste.

Or click to copy

A single click copies the image to your clipboard, ready to **Ctrl + V**. You’ll see a “Copied!” confirmation on the thumbnail.

TOP TIPS

Make Clip yours



Keep the Clip icon in view

Windows hides new tray icons in the overflow area (the **^** arrow near the clock). Click the arrow, then **drag the Clip icon onto the taskbar's icon row** — now it's always one click away.

Left-click the icon to show or hide the strip. Right-click it for every setting Clip has.



Learn the hotkey

Ctrl + Shift + Space shows or hides the strip from anywhere — no mouse needed.

Want the combination back for another app? Turn it off via right-click menu → *Show/hide hotkey*.



Pin the ones you'll need again

Right-click a thumbnail → *Pin*. Pinned thumbnails show a badge and are never pushed out by newer files — perfect for a screenshot you'll paste five times this afternoon. Pins last for the current session.



Choose your thumbnail count

Right-click the tray icon → *Thumbnails* → 3, 4 or 5. The strip widens to fit. When it's full, the newest file replaces the oldest unpinned thumbnail.



Put the strip where you want it

Drag the strip by any empty part — including onto another monitor. It can never vanish off the top of the screen or hide behind the taskbar.

To send it home, **double-click the "Clip." label** (or right-click the tray icon → *Reset position*). That's also the rescue move if you lose track of it.



Decide when it hides

By default the strip fades away 30 seconds after you last touch it — a new screenshot brings it straight back. Right-click the tray icon → *Auto-hide after* for 30 s, 1 min, 2 min, or *Never* if you want it always on screen. The **X** at the left edge hides it on demand.



More than screenshots

Clip also watches your **Downloads** folder. PDFs, documents, images — the moment a download finishes it's in the strip, ready to drag into an email. (Programs and installers are deliberately excluded.) Either watcher can be switched off in the right-click menu.



Right-click a thumbnail for the full menu

Open in its default app · *Copy file path* · *Open in Explorer* (jumps straight to the file) · *Pin / Unpin*.

IF IT WILL NOT INSTALL

When your antivirus blocks Clip

This is **not** the Windows notice on page 1 — it is a separate product such as Norton, McAfee or Nord. They judge software partly on how many people have already run it, and a brand-new release starts at zero, so some block it on that alone. Nothing has been found in Clip: every build is signed in our company's name, **BIT-SOFT TECHNOLOGY LTD**. Download straight from clip.bit-soft.co.uk/download, which often clears it; per-product steps are at clip.bit-soft.co.uk/guide#antivirus. Still stuck? Email support and we will get it running with you, or refund you.

Quick answers

A snip didn't appear in Clip

Clip watches the folder Windows saves screenshots to. If your snips save somewhere else, Clip shows an amber warning bar naming both folders — either point your capture tool at the watched folder, or right-click the tray icon → *Change Screenshots folder...* and point Clip at the folder your snips actually land in. After your PC wakes from sleep, folder watching can briefly lapse — Clip rescans every 45 seconds, so a new file appears within a minute at worst.

The strip vanished

Press **Ctrl** + **Shift** + **Space**, or left-click the Clip tray icon. If it reappears somewhere awkward, double-click the “Clip.” label to snap it back to its bottom-right dock.

Where's my licence key?

In your purchase confirmation email from Lemon Squeezy, or any time from app.lemonsqueezy.com/my-orders. The installer lives at clip.bit-soft.co.uk/download. To activate: right-click the tray icon → *Licence* → enter your key. It unlocks instantly — no restart needed.

“Activation limit reached”

Your key covers a set number of devices — Standard: 1 · Personal: 2 · Professional: 3. Moving to a new machine? Email support and we'll free up the activation.

The trial says it's ended on a fresh install

The 7-day trial is one per machine, ever — reinstalling doesn't restart it. If you believe this is an error, contact support.

Something else went wrong

Clip keeps a log at `%APPDATA%\Clip\error.log` — paste that path into File Explorer's address bar. Email it to support@bit-soft.co.uk with your app version (shown at the bottom of the tray right-click menu) and we'll get you sorted.

Good to know

- **Private by design.** Clip has no account, no cloud, and makes no network calls — your screenshots never leave your machine.
- **Buy once.** No subscription — one payment, free updates for v1.
- **Launch at startup** is on by default, so Clip is ready when you are. Turn it off in the tray right-click menu if you prefer.